

Ardanuy	POLITICA DE CALIDAD	POL	1 de 1
	SISTEMA DE GESTIÓN INTEGRADO ISO 9001 – ISO 14001	Revisión: 2	01/12/2015

QUALITY POLICY

The objective of Ardanuy Ingeniería S.A. is to ensure that all personnel duties completely fulfil the specifications and standards set forth by the clients, and comply with applicable Regulations implementing and maintaining a system of quality according to what is established in the International standard UNE EN ISO 9001:2008 which sustains and ensures continuous improvement regarding company activities and processes.

The commitment of Ardanuy Ingeniería S.A. is an integral concept of quality, whose fundamental principle is that the quality is obtained progressively, through contribution from each and every one of the company activities.

In line with this commitment, Ardanuy Ingeniería S.A. assumes a Quality Policy with the following basic guidelines:

1. To comply with client expectations and demands with high quality products in the time period foreseen, managing the available resources efficiently and using standard procedures.
2. Continuously improve process performance.
3. Establish efficient external and internal channels of communications between those who are involved.
4. Develop and encourage staff by having the necessary resources available for their training and ensuring a high degree of knowledge in all subject matter.
5. Study and manage the risks in an efficient way, preselecting the work and the clients.
6. Provide optimum solutions to our clients.

In order to comply with the Quality Policy, Ardanuy Ingeniería S.A. has established a general objective which is that the technical, administrative and human factors of the company organisation that affect the quality of products and services, are correctly controlled.

The particular objectives regarding quality, considered as defined goals and quantified by indicators, will serve as a base for planning the relative activities, and will be fixed and reviewed annually by Ardanuy Ingeniería S.A.

These objectives as well as their indicators will be published on the company intranet.

Madrid, 1st December 2015

Alberto Gonzalez
Quality Director